FDP Faculty Lunch Forum



Promoting a Culture of Safety in Laboratory Science

Alice Young, Texas Tech University Robert Nobles, University of Tennessee

September 3, 2015

Who does safety in our labs?

http://www.labsafetyinstitute.org/MemorialWall.html

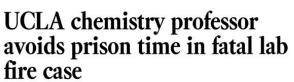
Los Angeles Times

LOCAL / L.A. Now

This article is related to: Trials and Arbitration, UCLA

http://www.csb.gov/texas-tech-university-chemistry-lab-explosion/













... safety



"Yale student dies in chemistry lab accident" CBS News, Apr 2011

"A Higher Bar for Pathogens, But Adherence Is an Issue" New York Times, May 2010

"A Pfizer Whistle-Blower Is Awarded \$1.4 Million" New York Times, Apr 2010

"U. of C. researcher dies after exposure to plague bacteria" Chicago Tribune, Sept 2009

"HIGH-CONTAINMENT LABORATORIES: National Strategy for Oversight Is Needed"

GAO Congressional Testimony Report, Sept 2009







The New York Times





"Microbiology labs linked to nationwide salmonella outbreak" MSNBC, April 2011

"Danger in School Labs: Accidents Haunt Experimental Science" Scientific American, Aug 2010

"UW employee infected in lab where unauthorized experiments happened" Associated Press, May 2010

> "Safety Rules Can't Keep Up With Biotech Industry" New York Times, May 2010

"Six accidents at Los Alamos National Laboratory since July have revived safety questions about operations" Associated Press, Feb 2010

> "Texas A&M to pay \$1 million fine to end ban on biodefense research"

> > **Dallas Morning Start, Feb 2009**







INVESTIGATION REVEALS HUNDREDS OF ACCIDENTS, SAFETY VIOLATIONS AND NEAR MISSES PUT PEOPLE AT RISK

Inside America's secretive biolabs

Alison Young and Nick Penzenstadler, USA TODAY





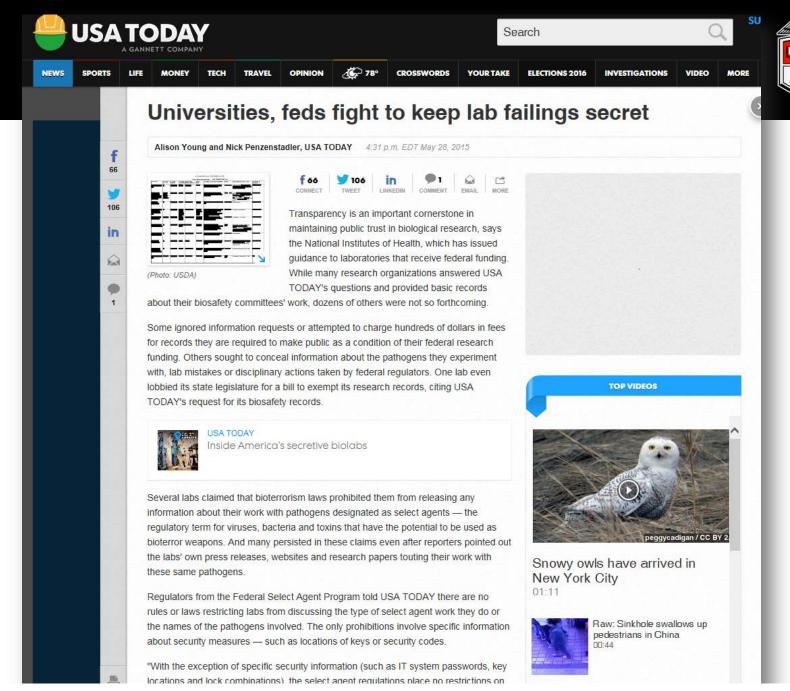
Limitations of self-policing

SOME RESEARCHERS IGNORE BIOSAFETY RULES

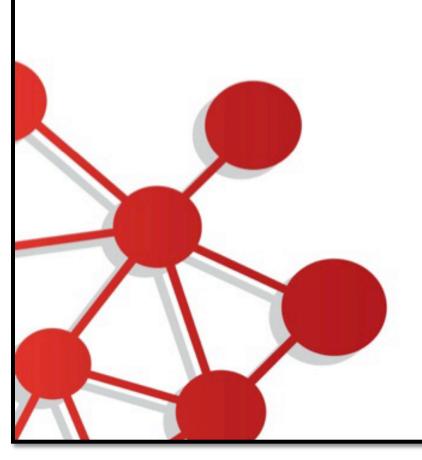
A USA TODAY Network investigation identifies more than 200 biosafety level 3 and 4 lab facilities that work with dangerous pathogens -- and reveals safety records that some of them fought to keep secret.

(USA NEWS, USA TODAY

http://www.usatoday.com/story/news/2015/05/28/biolabs-pathogens-location-incidents/26587505/







Laboratory Safety Culture Survey 2012

A collaboration by the UC Center for Laboratory Safety, BioRAFT and Nature Publishing Group

Overview of initial findings

September 2012 Laura Harper and Fiona Watt, Nature Publishing Group







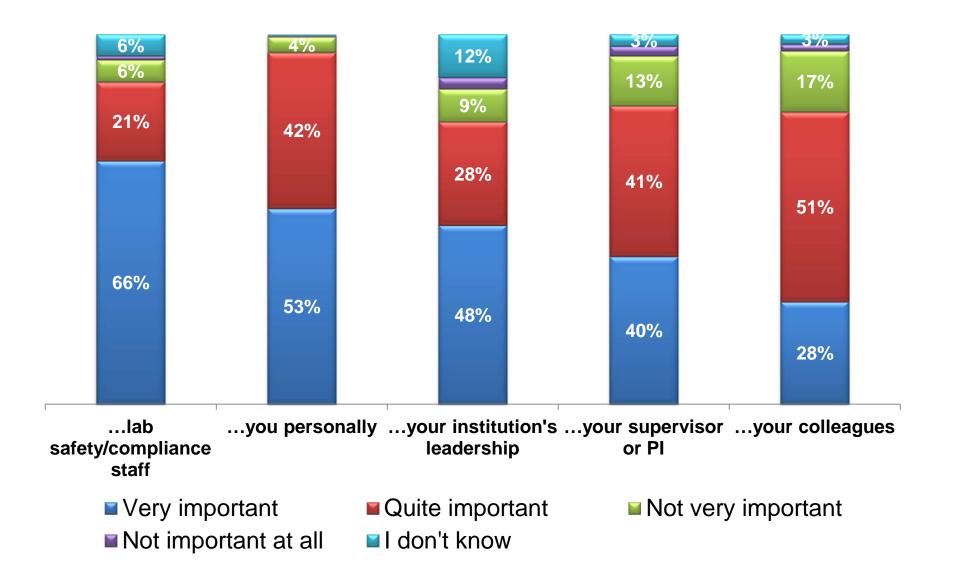


View full report

Nature news: http://www.nature.com/news/safety-survey-reveals-lab-risks-1.12121

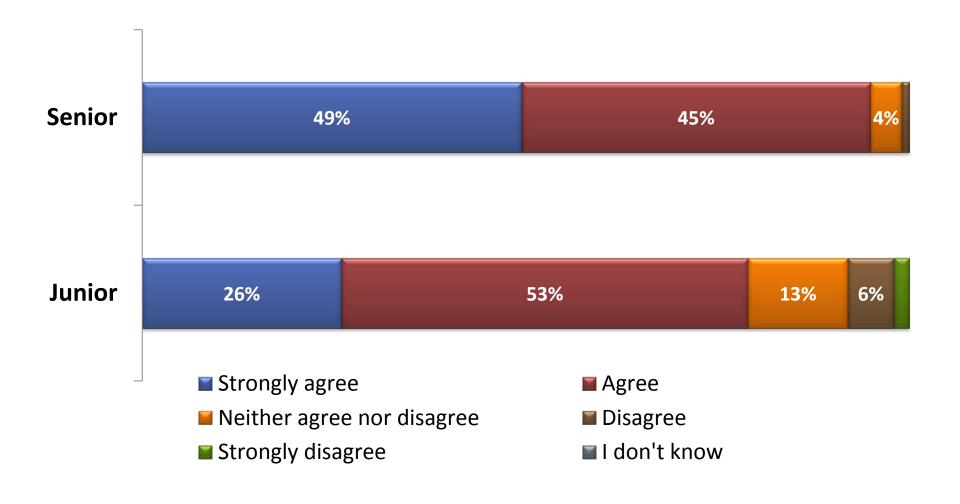
Importance placed on safety by...





"Appropriate safety measures in my lab have been taken to protect employees from injury"







Where exactly do the laws say we have to do this...?

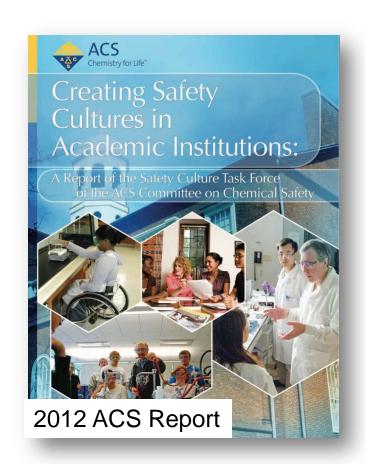
... but I already took the safety training course...

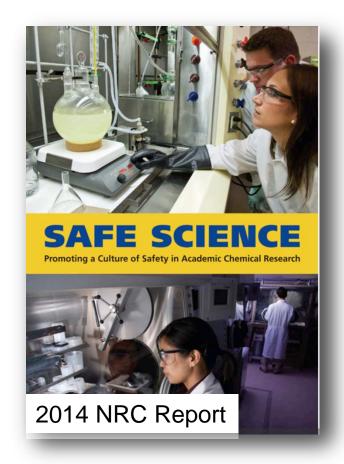




Overviews of challenges







Links:

- http://www.acs.org/content/dam/acsorg/about/governance/committees/chemicalsafety/academic-safety-culture-report-final-v2.pdf
- http://www.nap.edu/openbook.php?record_id=18706

Key actors

<u>Principal Investigators and Department</u>
Chairs

Laboratory Researchers

University Senior Leaders

Deans and Vice Presidents for Research

Environmental Health and Safety Staff

SAFE SCIENCE

Actions for Principal Investigators and Department Chairs

Interest in promoting safety in academic research laboratories has grown in recent years, following highprofile incidents in which researchers were injured or killed. Many colleges and universities want to go beyond complying with regulations to fostering a safety culture! affirming a constant, institution-wide commitment to safety and integrating safety as an essential element in the daily work of researchers.

A report from the National Research Council, Safe Science: Promoting a Culture of Safety in Academic Chemical Research, identifies steps that everyone involved in research and other activities using chemicals—from researchers to principal investigators to university leadership—should take to create and promote this approach to safety.

As principal investigators, you have enormous influence over the culture in the laboratories, which you lead. In many ways, you set the tone for the standard of safety that will be implemented. The principal investigator and the entire institution are responsible for promoting safety and providing the resources and training needed to work safely. Day-to-day actions and practices that lead to safe laboratories demand that you, as Pls, encourage participation, commitment, and leadership among your research team (or group), whose safety is at stake.

ELEMENTS OF A STRONG LABORATORY SAFETY CULTURE

An ideal laboratory safety culture ensures that anyone who enters a laboratory, from inexperienced students to senior investigators, understands that they are entering an environment that requires special precautions. They are aware of the hazards posed by the materials they and others in the lab are working with, and they are prepared to take immediate and appropriate measures to protect themselves and their co-workers, especially in the case of unexpected events. At a minimum, laboratory safety includes:

- awareness of the physical and chemical properties and health hazards of laboratory reagents and equipment being used, gained by conducting hazard analysis,
- availability and use of proper apparatus and infrastructure needed to carry out the procedure safely.
- knowledge of and ability to execute any additional special practices necessary to reduce risks,
- use of proper personal protective equipment,

- access to a well-organized workspace that facilitates unrestricted movement about the laboratory and appropriate segregation of materials and processes, and
- familiarity with emergency procedures, including the use of safety showers, fire extinguishers, and eve stations.

A strong, positive safety culture encourages all laboratory workers to place the highest priority on these practices. It is not enough to provide safe equipment, systems, and procedures if the culture of the organization does not encourage and support working safely.

One of the barriers to the development of safety culture in academic laboratories is the attitude that safety practices inhibit research productivity. But the occurrence of a serious incident in a laboratory, in addition to being a tragedy in itself, stops research and is certainly a dramatic impact on research progress, as anyone who has experienced or witnessed such an incident can attest.

It is part of the academic culture for researchers to work long hours, late at night, and often alone. These practices may reflect a pressure to produce results, influenced by power dynamics that are antithetical to the advancement of a strong safety culture. No amount of productivity justifies carrying out hazardous procedures alone and with inadequate sleep.

Safety is a core element of responsible research, not an impediment to it. Good science is safe science, fostering a productive and secure work environment. Like publishing papers and acquiring grants, conducting research safely is key to the success of a research group, and it must be held in high academic esteem.

ACTIONS FOR PRINCIPAL INVESTIGATORS

Academic research faculty play primary roles in laboratory safety and in developing and maintaining an effective safety culture within their research groups. Principal investigators should take the following steps to promote this kind of culture:

Encourage open and ongoing dialog about

safety. Graduate students and other research staff are dependent, financially and educationally, upon principal investigators' grants and research projects. This sense of dependence may inhibit them from raising safety concerns because of fear that the principal investigator will feel that they are less focused on

Promoting a Culture of Safety in Academic Chemical Research

Components of positive safety culture: When I enter a lab, I understand



- I'm entering environment that requires special precautions,
- ... the hazards posed by materials & processes used,
- ... and how to take immediate and appropriate measures to protect myself & my co-workers, especially in the case of unexpected events.
- At a minimum, laboratory safety includes:
 - genuine awareness of the properties & hazards of reagents,
 equipment, & processes being used
 - availability & use of apparatus, PPE, & infrastructure needed to work safely
 - knowledge of & ability to execute any practices necessary to reduce risk

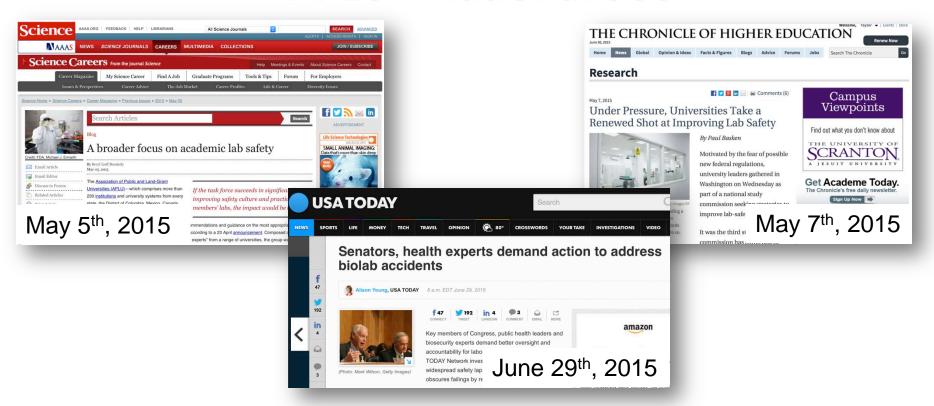
Components of positive safety culture: Focus on culture, not compliance



Ask - do our expectations and practices support

- ... hazard analyses as regular, expected part of academic work?
- ... 'safe' spaces to raise safety concerns?
- ... hands-on skills and robust use of EH&S consultation?
- ... inclusion of safety topics in standard academic venues (lab meetings, seminars, papers, talks, grant proposals, P&T)?
- ... use of scarce financial resources to support infrastructure and resources needed for safety and regulatory compliance?
- ... safety leadership as a core element of academic success?

APLU - National 360



- UCLA, TTU, Yale accidents
- NIH Guideline
- OSTP, NIH, other federal agencies forming biosafety task force
- Corporate hiring practices
- Governing Boards and Enterprise Risk Management



APLU Lab Safety Task Force

- Since 2013, APLU Council on Research (CoR) has been in discussions to proactively address the lab accident epidemic on campuses.
- Sense that VPRs/VCRs & academic leaders must be proactive change agents
- Concerns about risk management, federal agency action, faculty workload burden
- Formal task force established in 2014, involving APLU, AAU, COGR, ACS



APLU Task Force Charter

Key points:

- To highlight common safety risks within academic laboratories.
- To assess and benchmark innovative mechanisms to prevent and manage laboratory safety accidents in academic institutions.
- To confer with laboratory safety experts from governmental or non-governmental organizations focused on enhancing domestic laboratory safety standards.
- To assess regulatory and other national initiatives to enhance the culture of laboratory safety.
- Make recommendation as action items.



Task Force Members

- Taylor Eighmy (Chair), University of Tennessee,
 Knoxville
- Mark McLellan (Co-chair), Utah State University
- Gene Block (Honorary Chair), UCLA
- Kimberly Espy, University of Arizona
- Mridul Gautam, University of Nevada, Reno
- Kimberly Jeskie, Oak Ridge National Laboratory
- Dawn Mason, Eastman Chemical Company
- Jan Novakofski, University of Illinois at Urbana-Champaign



Task Force Members (continued)

- Patty Olinger, Emory University
- Joanne Polzien, Michigan Technological University
- Lesley Rigg, University of Calgary
- Tim Slone, University of North Carolina at Greensboro
- Ara Tahmassian, Harvard University
- Erik Talley, Cornell University
- William Tolman, University of Minnesota Twin Cities
- Nancy Wayne, University of California Los Angeles
- Alice Young, Texas Tech University



Task Force Staff

- Steve Bilbao, Utah State University
- Robert Nobles, University of Tennessee, Knoxville
- Kacy Redd, APLU

Thanks to Taylor Eighmy, Mark McLellan, Kacy Redd, Howard Gobstein, and Ara Tahmassian for the APLU slides.



Listening Sessions

The Task Force is meeting (in-person or virtual) with a range of stakeholders to hear their perspectives. So far:

- May 6, 2015: NRC, ACS, CSHEMA, AAHRP
- June 8, 2015: AAALAC
- June 15, 2015: COGR, FASEB, FDP, AAU
- June 18, 2015: NIH
- June 31, 2015: CoR
- August 3, 2015: URIMA
- August 17, 2015: ACS
- November (date TBD): CASS (deans)
- TBD: NACUA



Draft Approach: Framing Vision and Mission of Task Force

 Advocating for a proactive call to all universities to embrace <u>a renewed commitment to improve the</u> <u>safety culture</u> for all academic research, scholarship, and teaching.

Draft Approach: Suggested Core Institutional Values

- Safety is a component of scholarly excellence and responsible conduct of research.
- Our campus environments must ensure the health and safety of our entire community.
- Improved focus on safety is important for our students' careers.
- We are determined to create a culture to ensure risk reduction.
- As safety cultures are developed, one size does not fit all. We will need diverse and flexible approaches and methods that involve the entire campus community.



Draft Approach: Primary Recommendation

- Recommend that APLU and AAU call upon all academic institutions to renew their commitment to improve the safety culture for all academic research, scholarship, and teaching.
- Letter from APLU and AAU leadership to all universities with a copy of the task force report
- Tool box that institutions can use to strengthen their culture and practices



Draft Approach: Letter to Presidents RE

- What we value.
- National reports and recent incidents and accidents (e.g., UCLA, Yale, TTU, Biosafety and federal labs, NIH plan)
- Goal of all academic institutions
 - using this tool box as each selects a direction.
 - looking beyond the research lab and embrace a commitment to improving safety in the lab, the studio, the teaching classroom, and the field.
- Importance of Presidents acting to publicize their commitment and expectations within their institutions.
- Plan for APLU and CoR to recognize exemplary programs and to sponsor an annual safety culture award.



Draft Approach: A Safety Tool Box

- Path of and rate of change around cultural adoption is unique to each institution, one size does not fit all
- Each institutions can best select the tools that best work for them
- Tools in the box are expected to evolve
- Tools likely to focus on cultural change rather than compliance
- Accreditation is not a component of the tool box



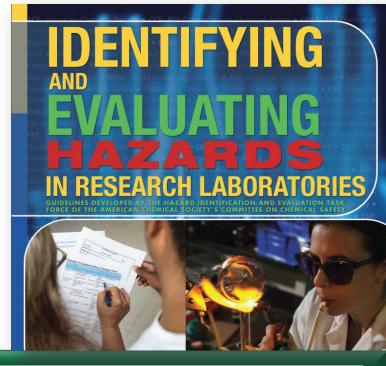
Draft Approach: Tool Sets to support ...

- Institution-wide dynamics and resources
- Data, hazard identification, & hazard analysis
- Training, learning, & application
- Continuous improvement
- Access to key resources and references
- Tools drawn from
 - Peer academic institutions
 - Industrial partners
 - National labs



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Proposed Remaining Schedule

- Continue obtaining input from stakeholders (Summer)
- Finalize report (November)
- Draft letter (November)
- Present Tool Box in November, 2015
- Formal letter from CoR to APLU, AAU, Chancellor Block (December?)
- Letter and report from APLU, AAU, Chancellor Block to APLU and AAU institutions (January, 2016?)



Q&A

- What you think will work for improving the safety culture in academia?
- Suggestions for tool box?
- Are you supportive of separating the safety culture push from compliance requirements?
- What are your thoughts about a lab safety accreditation equivalent to AAALAC or AAHRP?



THANK YOU!

Draft Approach: Tools to Initiate Cultural Change

We are drawing heavily upon NAS and ACS recommendations. Possibilities include "start-up" tools to support:

- Campus dialogues among stakeholders
- Collegial relationships between faculty and EH&S
- Empowering Graduate & Undergraduate students
- Clarification and transparency of roles of all stakeholders
- A learning culture (celebrating learning from near misses), rather than a punitive culture
- Recognition and reward systems
- Incorporating language about safety expectations in hiring documents, annual performance reviews
- Academic and industrial/government partnerships
- Training for Students, Faculty, Department Heads, Deans



Draft Approach: Tools to Help Maintain Culture

- Tools to Help Win Hearts and Minds
- Training and acting Tools
- Operational Tools
- Assessment Tools
- Personal Accountability Tools



Draft Approach: Tools for Assessment

- A. Internal self-assessment of culture and practices for programs. Tools might be used at the institutional level or at the sub-unit level (*e.g.*, departments, colleges, institutes).
- B. External peer assessment of culture and practices, again at various levels. Tools might guide peer selection and review based on academic and research profiles and maturation of safety culture. Similar tools are common to the academy, especially around graduate program review.
- C. External assessment from professional consulting organizations (e.g., paid review). Such tools are offered by organizations that work closely with industry and national laboratories.
- D. CSHEMA model -- comprehensive and extensive campus-wide guided self-assessment. This tool requires a more extensive process than a, b, or c). Typically this is a year long process.



Draft Approach: Roles and Responsibilities

- President/Chancellor
- Provost
- Senior Research Officer
- Designated Lead for Safety
- Department Heads
- Faculty
- Students
- Job descriptions / hiring / personnel reviews / promotion



Draft Approach: Resources (examples)

- NRC report
- ACS reports
- CSB reports
- Lab Safety Institute web site
- UC System approach
- Stanford approach
- CSHEMA
- NIH/Federal Task Forces



Cross Referencing Underway

- Making sure we align our draft approach with relevant recommendations from NRC, ACS, others
- Looking at U.S. CSB recommendations regarding TTU
- Looking at "Laboratory Safety Attitudes and Practices: A Comparison of Academic, Government, and Industry Researchers (J. Chemical Health & Safety, 2015)
- Exploring OSHA "Culture of Safety" recommendations

