

# GRANTS.GOV

## Federal Demonstration Partnership

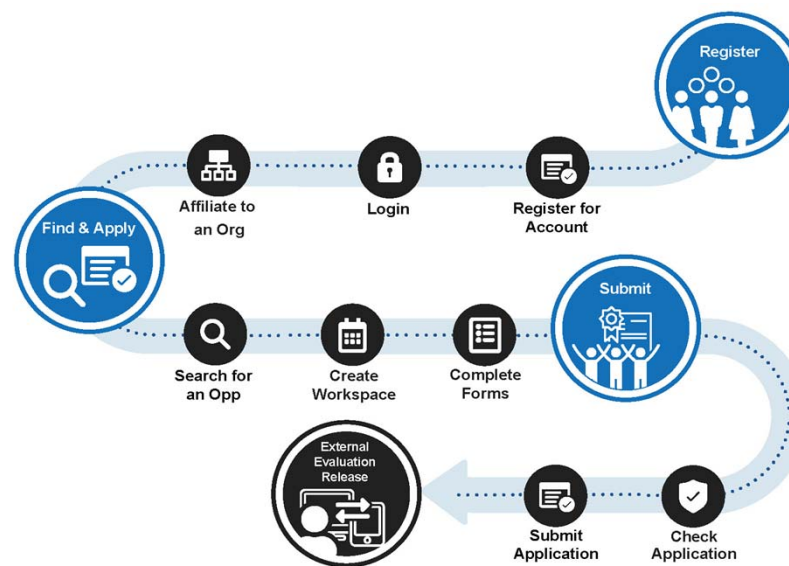
Presented by Grants.gov  
September 23, 2019



# EXTERNAL EVALUATION 2019 SUMMARY & HIGHLIGHTS

# What Was Evaluated?

- Home Page
- Register for An Account
- Affiliate to an Organization
- Search for Funding Opportunities
- Complete an Online Workspace
- Check your Application
- Submit to Beta.Grants.gov



# EER Summary & Highlights



## **Total of ~90+ participants**

Applicants and Grantors in Kickoffs, Guided Sessions, Office Hours

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## **Over 50+ Applicant Organizations represented**



## **3 Federal Agencies represented**



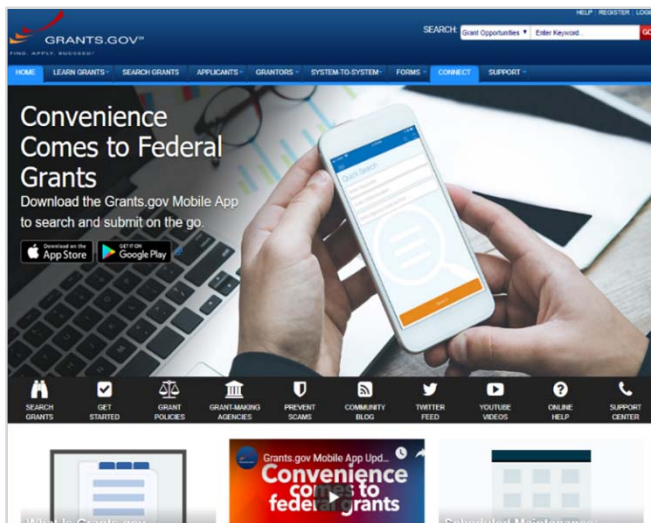
## **290+ feedback items**

Majority of feedback focused on enhancements and user-experience

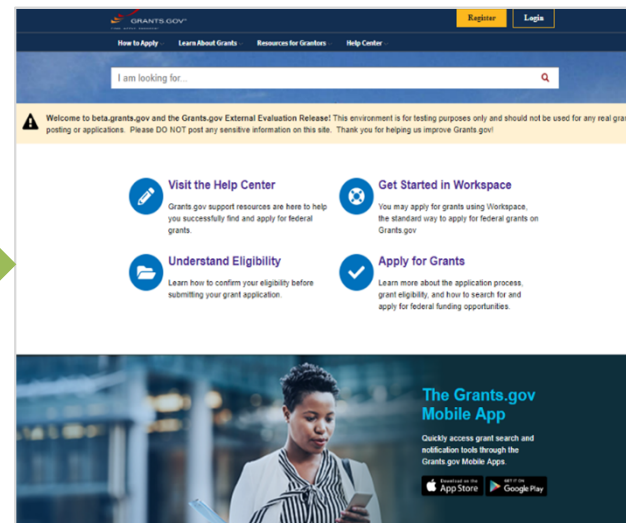
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**Duration:** Mon. June 17, 2019 – Fri. July 12, 2019

# Grants.gov Homepage



Current Homepage



Beta Homepage

# Streamlined Registration

GRANTS.GOV | Register

## REGISTER

Please enter your information below to create an Account.

- Required fields are denoted with an asterisk (\*)
- The following special characters are allowed: question marks, periods, dashes, underscores, and @ symbol (Password is not subject to these restrictions)
- **Password requirements:** Your password must contain at least eight characters including: at least one uppercase letter (A-Z); at least one lowercase letter (a-z); at least one number (0-9); and at least one special character (e.g. ! @ # % ^ & \*). Your password must not contain dictionary words, names, or your Username.
- If Mobile Phone Number is provided, it must be a US number and it can be used to reset forgotten password.

**Contact Information:**

\*First Name:

Middle Initial:

\*Last Name:

\*Email Address:

\*Primary Phone Number:

Mobile Phone Number (US Only):

(Can be used to reset forgotten password)

Confirm Mobile Phone Number:

**Account Details:**

\*Username:

\*Password:  (Case Sensitive)

\*Confirm Password:  (Case Sensitive)

**Communications:**

Subscribe: ☒ GRANTS.GOV ALERTS  
Yes, I want to receive email messages containing time-sensitive information about Grants.gov changes that potentially impact users.

☒ GRANTS.GOV NEWSLETTER  
Yes, I want to receive occasional emails highlighting system enhancements, training resources, and other topics relevant to the federal grant community.

[Continue »](#) [Cancel](#)

Current Registration

## Register

First Name

Last Name

Email

Username

Password

- Must be at least 12 characters
- Must contain at least one lowercase letter (a-z)
- Must contain at least one uppercase letter (A-Z)
- Must contain at least one number (0-9)
- Must contain at least one special character (e.g. ! @ # %)

Confirm Password

Mobile Number

Job Title (optional)

[« Back to Login](#)

Beta Registration

# Search for Grants

**SEARCH GRANTS**

**BASIC SEARCH CRITERIA:**  
 Keyword(s):   
 Opportunity Number:   
 CFDA:   
 SEARCH

**OPPORTUNITY STATUS:**  
☐ Forecasted (788)  
☒ Posted (2,399)  
☐ Closed (4,595)  
☐ Archived (11,715)

**FUNDING INSTRUMENT TYPE:**  
☒ All Funding Instruments  
☐ Cooperative Agreement (390)  
☐ Grant (2,052)  
☐ Other (108)  
☐ Procurement Contract (93)

**ELIGIBILITY:**  
☒ All Eligibilities  
☐ City or township governments (838)  
☐ County governments (582)  
☐ For-profit organizations other than small businesses (178)

**1 - 25 OF 2399 MATCHING RESULTS:**

Opportunity Number	Opportunity Title	Agency	Opportunity Status	Posted Date	Close Date
HRSA-21-018	Scholarships for Disadvantaged Students - Form - UTL22	HHS-HRSA	Posted	09/20/2019	12/31/2019
12212011-HQ-1	12212011-HQ-1	KV	Posted	09/20/2019	10/31/2019
TEMP-7511	Title	HHS-CDC-COH	Posted	09/20/2019	10/17/2019
TEMP-7514	Forecast WS test (scenario 8) No GMMI - Maxim	HHS-CDC	Posted	09/20/2019	10/17/2019
HRSA-20-013	Scholarships for Disadvantaged Students	HHS-HRSA	Posted	09/20/2019	11/30/2019
CPD-AED-19-388	at_hud_automation_1559000005479	HUD	Posted	09/20/2019	11/30/2019
HRSA-20-014	Behavioral Health Workforce Education and Training Program	HHS-HRSA	Posted	09/20/2019	11/30/2019
USDA-FNS-TEST-F2S-CS-V13	FTS CoverSheet Change v1.3	USDA-FNS1	Posted	09/20/2019	12/31/2019
USDA-FNS-TEST-F2S-CS-V131	FTS CoverSheet Change v1.3 (1)	USDA-FNS1	Posted	09/20/2019	12/25/2019
PIHMRP-19-201	at_hud_automation_15590000053933	HUD	Posted	09/19/2019	11/30/2019
CPD-AED-19-318	at_hud_automation_15590000057942	HUD	Posted	09/19/2019	11/30/2019
CPD-AED-19-388	at_hud_automation_1559024000044	HUD	Posted	09/19/2019	11/30/2019
ONG-W61QV1185000	Simple Smoke Test	DOO-AMC	Posted	09/19/2019	09/30/2019
HRSA-20-008	Health Careers Opportunity Program	HHS-HRSA	Posted	09/19/2019	11/30/2019
HRSA-20-007	Nurse Faculty Loan Program	HHS-HRSA	Posted	09/19/2019	11/30/2019

Current Search

**GRANTS.GOV**

How to Apply | Learn About Grants | Resources for Grantors | Help Center

health

Export Data

Results 1 - 10 of 2160

Sort By: Relevance

Save Search

**Opportunity Status**

☐ Forecasted (0)  
☒ Posted (2160)  
☐ Closed (20584)  
☐ Cancelled (0)

**Funding Instrument Type**

☒ All Funding Instruments  
☐ Cooperative Agreement (742)  
☐ Procurement Contract (16)  
☐ Grant (1450)  
☐ Other (50)

**OPPORTUNITY**

**Leveraging Health Information Technology (Health IT) to Address Minority Health and Health Disparities (R01 Clinical Trial Optional)**

Agency: HHS-NIH11 Opportunity Number: PAR-19-093 Posted Date: 11/27/2018 Closed Date: 03/03/2021 POSTED

This funding opportunity announcement (FOA) seeks to support research that examines how health information technology adoption impacts minority health and health.

**OPPORTUNITY**

**Maternal and Child Health Public Health Catalyst Program**

Agency: HHS-HRSA Opportunity Number: HRSA-20-041 Posted Date: 08/12/2019 Closed Date: Not Available POSTED

To develop and/or expand MCH curriculum, competencies, and degree offerings within schools of

Beta Search

# Complete Workspace Application Forms

**SECTIONS**

- 1. Type of Submission
- 2. Date Submitted
- 3. Date Received By State
- 4. Identifiers
- 5. Applicant Information
- 6. Project Information
- 7. Project Description
- 8. Project Justification
- 9. Project Impact
- 10. Project Evaluation
- 11. Project Monitoring
- 12. Project Reporting
- 13. Project Closeout
- 14. Project Archiving
- 15. Project Termination
- 16. Project Reinstatement
- 17. Project Revocation
- 18. Project Suspension
- 19. Project Withdrawal
- 20. Project Cancellation

**1. TYPE OF SUBMISSION:**

Select Type of Submission: ☐ Pre-application ☒ Application ☐ Changed/Corrected Application

**2. DATE SUBMITTED:**

Date Submitted:

Applicant Identifier:

**3. DATE RECEIVED BY STATE:**

Date Received By State:

State Application Identifier:

**4. IDENTIFIERS:**

A. Federal Identifier:

B. Agency Routing Identifier:

C. Previous Grants.gov Tracking ID:

**5. APPLICANT INFORMATION:**

Organizational DUNS:

Legal Name:

Department:

Division:

Street:

Street2:

City:

County / Parish:

State:

Country:

ZIP / Postal Code:

Current Workspace  
Application Forms

**SF424 (R & R) [V2.0]**

**Overview**

**Forms**

**SF424 (R & R) [V2.0]**

1. Type of Submission

2. Date Submitted

3. Date Received By State

4. Federal Identifier

5. Applicant Information

6. Project Information

7. Project Description

8. Project Justification

9. Project Impact

10. Project Evaluation

11. Project Monitoring

12. Project Reporting

13. Project Closeout

14. Project Archiving

15. Project Termination

16. Project Reinstatement

17. Project Revocation

18. Project Suspension

19. Project Withdrawal

20. Project Cancellation

**1. Type of Submission**

(required)

☐ Pre-application

☐ Application

☐ Changed/Corrected Application

**2. Date Submitted**

**3. Date Received By State**

**4. Federal Identifier**

**5. Applicant Information**

Organizational DUNS (required)

Legal Name (required)

Department

Division

Beta Workspace  
Application Forms



# External Evaluation Objectives



## **Increase User Adoption of Grants.gov Transformation**

Start from the “grass roots”—identify “power users” of Grants.gov system

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## **Confirm feature priorities**

Based on themes extracted from the user feedback from previous year

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## **Validate the new User Experience**

Is it easier or more streamlined to complete the tasks

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## **Identify major deltas in our functional representation of the requirements**

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## **Identify major showstoppers**

# Applicant Organizations Who Participated

**Over 50+ Applicant Organizations represented during kickoffs, guided, and office hours**

- Adirondack Health Institute
- American Museum of Natural History
- AppleTree Institute for Education Innovation
- Arbor Research
- Arizona State University
- B&A Professional Grant Consulting
- Berkeley County Government
- Cayuse LLC
- Center for Rural Development
- Chesapeake Medical Communications
- Children's Aid
- City of Harrah
- College of Charleston, Cayuse
- Colorado Division of Criminal Justice
- Colorado Springs Utilities
- Colorado State University
- CSD of Knoxville, Inc.
- Duke University
- East Tennessee State University
- El Paso Community College
- Epicenter Memphis
- Florida Atlantic University
- Florida Gulf Coast University
- Florida Repertory Theatre
- Foundant Technologies: Grant Mgmt Software
- GraceMed
- Health Choice Network
- Iowa State University
- Maricopa County Community College District (Phoenix College)
- Mercy Medical Angels
- Metro Health
- Minnesota.gov
- Norman Public Schools
- NV Grant Office
- Ohio State University
- Ohio University
- Orange County Department of Education
- Red Lodge Area Community Foundation
- Shepherd Center
- Snow College
- The Research Foundation for The State University of New York
- The University of Texas Medical Branch at Galveston
- University of California Riverside
- University of California, Berkeley
- University of Colorado Boulder
- University of Houston
- University of Hudson
- University of Illinois at Urbana-Champaign
- University of Texas Medical Branch
- University of Virginia
- Vibrant Memphis Inc DBA Epicenter
- Western Michigan University
- Wilson Grant Consulting

# Feedback Summary



**16 Applicants**

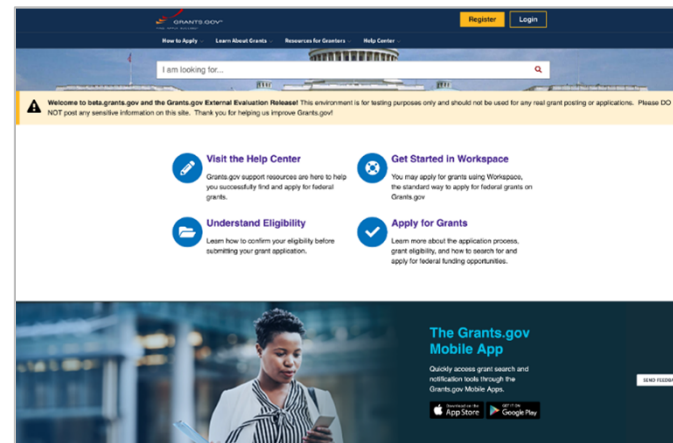


**6 Grantors**



**73 Anonymous feedback items**

Represents people who did not provide their email address



*Did not include internal team members in counts for applicants and grantors*

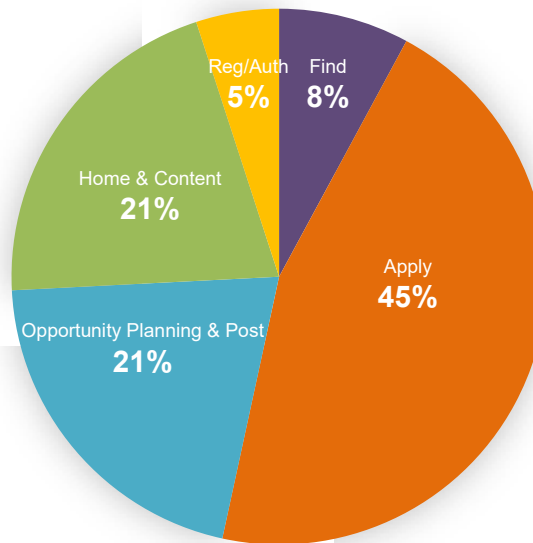
# Feedback Breakdown

290+

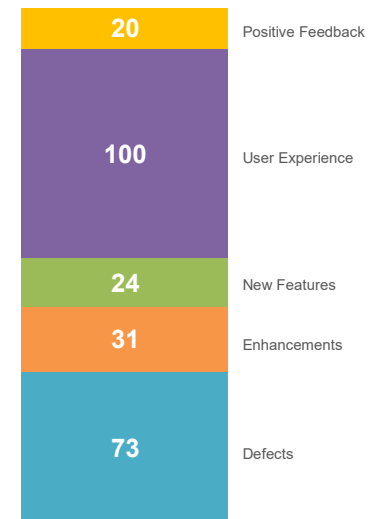
## Feedback Items

Majority of feedback focused on enhancements and user-experience

Feedback by Module



Feedback Types



Total Feedback (291)

# EER Feedback: Enhancements/New Features

Content	Apply	Opp. Planning	Search	Reg/Auth
<ul style="list-style-type: none"> <li>• More info. for Individual Applicants</li> <li>• Privacy Policy – bold to stress importance</li> <li>• User should be directed to a landing page when logged in</li> <li>✓ Lacks content for S2S users</li> </ul>	<ul style="list-style-type: none"> <li>• Pre-populate forms with SAM data</li> <li>✓ Revisit the labels for required and optional fields in forms, consider visual cues</li> <li>• Support addresses with PO Box</li> <li>• Include a link to look up the full ZIP code including the + 4</li> </ul>	<ul style="list-style-type: none"> <li>✓ Language should be clear about EST vs. EDT</li> <li>• Like future ability to create new app. package template "on the fly"-- this is a point of interruption (esp. for new grantors)</li> <li>• The notify button does not allow to be selected for edits.</li> <li>• Confusing how the Opening Date is Optional but the Closing Date is not.</li> </ul>	<ul style="list-style-type: none"> <li>✓ UX Improvement: Search bar does not clearly indicate what to search for</li> <li>• Navigation: Lose context within the site and lack navigation to get back to where you came from</li> <li>✓ Navigation: No link to just go to the opp. search page.</li> <li>✓ UX Improvement: There is a lot of scrolling.</li> </ul>	<ul style="list-style-type: none"> <li>• Pre-populate account information with SAM data</li> <li>✓ Support additional methods to login – not only username and password</li> <li>• Support SMS verification code for registration verification</li> </ul>

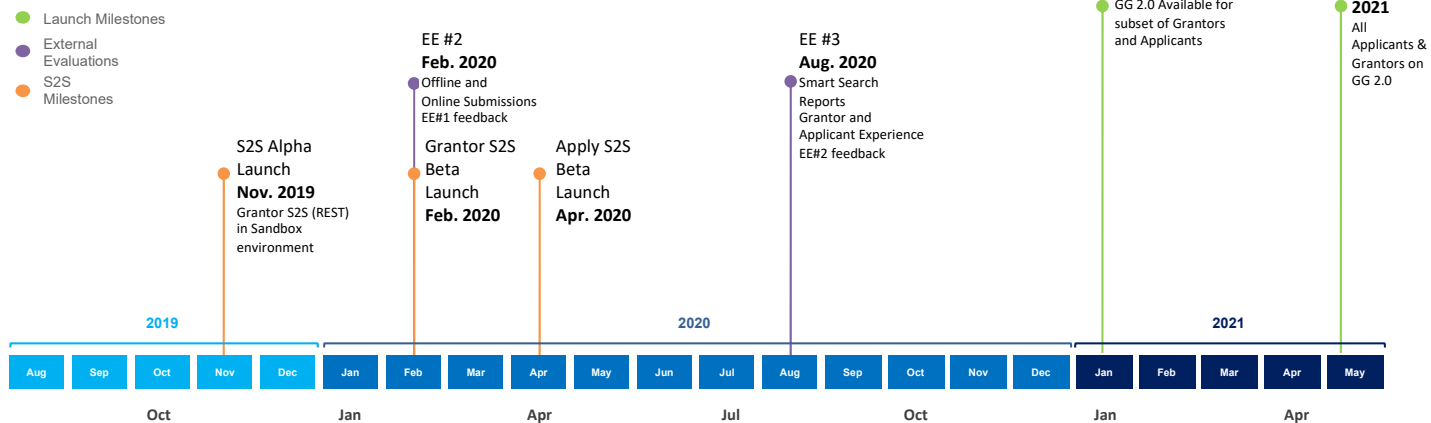
✓ Gray Checkmarks - Planning to develop

✓ Color Checkmarks – Developed and available in [beta.grants.gov](https://beta.grants.gov)

# GRANTS TRANSFORMATION SCHEDULE & UPDATES

# Grants Transformation Release Milestones

## Current Timeline and Key Dates



# What's Next?

Participate in our next External Evaluation in February 2020

**Who:** You! And anyone who wants to participate (grantors, individuals, small business, large business, universities, and research institutions, etc.)

**What:** Grantor S2S (Grantors only), Offline and Online forms, Submission, etc.

**When:** Feb. 2020

**Where:** [beta.grants.gov](https://beta.grants.gov)

**Why:** Continual optimization leading up to product Launch



<https://beta.grants.gov> is always open and continually updated. For External Evaluation testing interest and questions, please contact [UAT@grants.gov](mailto:UAT@grants.gov)



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